

Toshiba Digital Media Network Taiwan  
Corporation (TDMT)

# **Warranty Check User Manual**

Date : 2013/03/06

Developer : EKI Digital Technology Co., Ltd.

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## Warranty Check

- Purpose : Confirm if the hard disk drive is in warranty
- Main Page
- Step1 : Connect to Warranty Check Website

[http://tw.toshiba-tdmt.com.tw/english/Toshiba\\_Warranty/content/WarrantyCheck/index.aspx](http://tw.toshiba-tdmt.com.tw/english/Toshiba_Warranty/content/WarrantyCheck/index.aspx)

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## Warranty Check

If you want to verify warranty status of Toshiba drive, please enter your serial number(s) in the box below.

Note:  
1. One serial number per line  
2. Example of Serial number: 3014B25CTHH9

**Search**   **FileUpload**   **FileDownload**

| Summary    | Qty |
|------------|-----|
| IN         | 0   |
| OUT        | 0   |
| Nodata     | 0   |
| Duplicate  | 0   |
| NoWarranty | 0   |
| Total      | 0   |

[Warranty Status Explanation](#)  
[User Manual](#)

**IN**   **S/N**   **Model Number**   **Product Code**   **External Part Number**   **Customer Name**

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➤ Step2 : Key in serial numbers or upload TXT file

The user can enter serial numbers directly into the text area on the form or use the file upload to upload a file containing serial numbers.

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## Warranty Check

If you want to verify warranty status of Toshiba drive, please enter your serial number(s) in the box below.

Note:

1. One serial number per line
2. Example of Serial number: 3014B25CTHH9

Search

FileUpload

FileDownload

| Summary    | Qty |
|------------|-----|
| IN         | 0   |
| OUT        | 0   |
| Nodata     | 0   |
| Duplicate  | 0   |
| NoWarranty | 0   |
| Total      | 0   |

▶ [Warranty Status Explanation](#)

▶ [User Manual](#)

▶ IN

▶ S/N

▶ Model Number

▶ Product Code

▶ External Part Number

▶ Customer Name

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(i) Key in serial numbers ❶ and click **【Search】** ❷.

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## Warranty Check

If you want to verify warranty status of Toshiba drive, please enter your serial number(s) in the box below.

❶

```
52CGP04BTSX4
126FT04JTP16
12DPC081TP16
218HD031BPN1
32HJC04OTMR6
72KBC115TSX4
```

Note:  
1. One serial number per line  
2. Example of Serial number: 3014B25CTHH9

❷ **Search** **FileUpload** **FileDownload**

| Summary    | Qty |
|------------|-----|
| IN         | 0   |
| OUT        | 0   |
| Nodata     | 0   |
| Duplicate  | 0   |
| NoWarranty | 0   |
| Total      | 0   |

[Warranty Status Explanation](#)  
[User Manual](#)

**IN** **S/N** **Model Number** **Product Code** **External Part Number** **Customer Name**

Or

(ii) Click **【File Upload】** to upload .TXTfile. The serial numbers in the TXT file will be shown in ❶.

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## Warranty Check

If you want to verify warranty status of Toshiba drive, please enter your serial number(s) in the box below.

52CGP04BTSX4  
126FT04JTP16  
12DPC081TP16  
218HD031BPN1  
32HJC04OTMR6  
72KBC115TSX4

Note:  
1. One serial number per line  
2. Example of Serial number: 3014B25CTHH9

**FileUpload** **FileDownload**

| Summary    | Qty |
|------------|-----|
| IN         | 0   |
| OUT        | 0   |
| Nodata     | 0   |
| Duplicate  | 0   |
| NoWarranty | 0   |
| Total      | 0   |

[Warranty Status Explanation](#)  
[User Manual](#)

**IN** **S/N** **Model Number** **Product Code** **External Part Number** **Customer Name**

File upload - Windows Internet Explorer  
http://toshiba-rma.eki.com.tw/content/WarrantyCheck/UpLoadFileToshibe

**Select file**  
The user can enter serial numbers by uploading a TXT file for proceeding warranty check.  
Upload the TXT file by clicking "browse" and then click "Add".

Upload:  **Browse...** **Add**

Internet | Protected Mode: On

➤ Step3 : Search result

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## Warranty Check

If you want to verify warranty status of Toshiba drive, please enter your serial number(s) in the box below.

610GD0IGBN69  
82RKSD15SSX4  
52CGP04BTSX4  
126FT04JTP16  
12DPC081TP16  
218HD03IBPN1

Note:  
1. One serial number per line  
2. Example of Serial number: 3014B25CTHH9

Search    FileUpload    FileDownload

| Summary    | Qty |
|------------|-----|
| IN         | 4   |
| OUT        | 0   |
| Nodata     | 0   |
| Duplicate  | 0   |
| NoWarranty | 4   |
| Total      | 8   |

Warranty Status Explanation  
User Manual

| IN         | S/N          | Model Number  | Product Code  | External Part Number | Customer Name |
|------------|--------------|---|---------------|----------------------|---------------|
| IN         | 610GD0IGBN69 |   | E05A050BAU2AK | E05A050BAU2AK        |               |
| IN         | 82RKSD15SSX4 |   | HDTC607AW3A1  | HDTC607AW3A1         |               |
| IN         | 52CGP04BTSX4 |   | HDTC607AW3A1  | HDTC607AW3A1         |               |
| NoWarranty | 126FT04JTP16 | For bare drives, end users must return defective product to their place of purchase or to the maker of the product in which it was installed. |               |                      |               |
| NoWarranty | 12DPC081TP16 | For bare drives, end users must return defective product to their place of purchase or to the maker of the product in which it was installed. |               |                      |               |
| NoWarranty | 218HD03IBPN1 | For bare drives, end users must return defective product to their place of purchase or to the maker of the product in which it was installed. |               |                      |               |
| NoWarranty | 32HJC04OTMR6 | For bare drives, end users must return defective product to their place of purchase or to the maker of the product in which it was installed. |               |                      |               |
| IN         | 72KBC1I5TSX4 |   | HDTC607AW3A1  | HDTC607AW3A1         |               |

- ❶ Show the summary of warranty checked result.
- ❷ Show the details of warranty checked result.

**【Warranty Status Explanation】**

| Displayed  | Warranty Status                         | Description  |
|------------|---|--|
| IN         | In Warranty                             | The External drive is covered by Toshiba warranty, if drive is defective, Toshiba provides you replacement service through authorized distributors or service centers. |
| OUT        | Out of Warranty                         | The drive is not covered by Toshiba warranty, if drive is defective, Toshiba doesn't provide any replacement service.  |
| Nodata     | Serial number is incorrect              | The serial number is incorrect, please check and re-input.   |
| Duplicate  | Serial number is duplicated with others | The serial number is duplicated with others, please check and re-input.  |
| NoWarranty | NoWarranty                              | For bare drives, end users must return defective product to their place of purchase or to the maker of the product in which it was installed.                          |

➤ Step4 : FileDownload

【File Download】: To download the details of warranty checked result to an excel file.

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## Warranty Check

If you want to verify warranty status of Toshiba drive, please enter your serial number(s) in the box below.

61OGD0IGBN69  
82RKSD15SSX4  
52CGP04BTSX4  
126FT04JTP16  
12DPC081TP16  
218HD03IBPN1

Note:  
1. One serial number per line  
2. Example of Serial number: 3014B25CTHH9

Search

FileUpload

FileDownload

| Summary    | Qty |
|------------|-----|
| IN         | 4   |
| OUT        | 0   |
| Nodata     | 0   |
| Duplicate  | 0   |
| NoWarranty | 4   |
| Total      | 8   |

[▶ Warranty Status Explanation](#)  
[▶ User Manual](#)

| IN         | S/N          | Model Number  | Product Code  | External Part Number | Customer Name |
|------------|--------------|---|---------------|----------------------|---------------|
| IN         | 61OGD0IGBN69 |   | E05A050BAU2AK | E05A050BAU2AK        |               |
| IN         | 82RKSD15SSX4 |   | HDTC607AW3A1  | HDTC607AW3A1         |               |
| IN         | 52CGP04BTSX4 |   | HDTC607AW3A1  | HDTC607AW3A1         |               |
| NoWarranty | 126FT04JTP16 | For bare drives, end users must return defective product to their place of purchase or to the maker of the product in which it was installed. |               |                      |               |
| NoWarranty | 12DPC081TP16 | For bare drives, end users must return defective product to their place of purchase or to the maker of the product in which it was installed. |               |                      |               |
| NoWarranty | 218HD03IBPN1 | For bare drives, end users must return defective product to their place of purchase or to the maker of the product in which it was installed. |               |                      |               |
| NoWarranty | 32HJC04OTMR6 | For bare drives, end users must return defective product to their place of purchase or to the maker of the product in which it was installed. |               |                      |               |
| IN         | 72KBC1I5TSX4 |   | HDTC607AW3A1  | HDTC607AW3A1         |               |

201303061\_59\_Registration.xls - Microsoft Excel

|   | A          | B            | C            | D             | E                    | F             |
|---|------------|--------------|--------------|---------------|----------------------|---------------|
| 1 | IN/OUT     | S/N          | Model Number | Product Code  | External Part Number | Customer Name |
| 2 | IN         | 61OGD0IGBN69 | MK5075GSX    | HDD2L03ZSL51B | E05A050BAU2AK        |               |
| 3 | IN         | 82RKSD15SSX4 | MQ01ABD075   | HDKBB97AYA01  | HDTC607AW3A1         |               |
| 4 | IN         | 52CGP04BTSX4 | MQ01ABD075   | HDKBB97AYA01T | HDTC607AW3A1         |               |
| 5 | NoWarranty | 126FT04JTP16 | MK5076GSX    | HDD2J93UTL51T |                      |               |
| 6 | NoWarranty | 12DPC081TP16 | MK5076GSX    | HDD2J93UTL51T |                      |               |
| 7 | NoWarranty | 218HD03IBPN1 | MK6461GSYN   | HDD2F21UTL51B |                      |               |
| 8 | NoWarranty | 219WB06HBP1  | MK6461GSYN   | HDD2F21UTL51B |                      |               |
| 9 | NoWarranty | 219WB08DBPN1 | MK6461GSYN   | HDD2F21UTL51B |                      |               |