

Toshiba Electronic Components Taiwan  
Corporation (TET)

# Warranty Check User Manual

Date : 2015/04/01

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## Warranty Check

- Purpose : Confirm if the hard disk drive is in warranty
- Main Page

### Step1 : Connect to Warranty Check Website

[http://tw.toshiba-tdmt.com.tw/english/Toshiba\\_Warranty/content/WarrantyCheck/index.aspx](http://tw.toshiba-tdmt.com.tw/english/Toshiba_Warranty/content/WarrantyCheck/index.aspx)

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Toshiba Digital Media Network Taiwan Corporation

## Warranty Check

If you want to verify warranty status of Toshiba drive, please enter your serial number(s) in the box below.

Note:

1. One serial number per line
2. Example of Serial number: 3014B25CTHH9

Search

FileUpload

FileDownload

Summary	Qty
IN	0
OUT	0
Nodata	0
Duplicate	0
NoWarranty	0
Total	0

▶ [Warranty Status Explanation](#)

▶ [User Manual](#)

▶ IN

▶ S/N

▶ Model Number

▶ Product Code

▶ External Part Number

▶ Customer Name

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**Step2 : Key in serial numbers or upload TXT file**

The user can enter serial numbers directly into the text area on the form or use the file upload to upload a file containing serial numbers.

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## Warranty Check

If you want to verify warranty status of Toshiba drive, please enter your serial number(s) in the box below.

Note:  
1. One serial number per line  
2. Example of Serial number: 3014B25CTHH9

Search FileUpload FileDownload

Summary	Qty
IN	0
OUT	0
Nodata	0
Duplicate	0
NoWarranty	0
Total	0

[Warranty Status Explanation](#)  
[User Manual](#)

IN S/N Model Number Product Code External Part Number Customer Name

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(i) Key in serial numbers ❶ and click **【Search】** ❷.

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## Warranty Check

If you want to verify warranty status of Toshiba drive, please enter your serial number(s) in the box below.

❶

52CGP04BTSX4  
126FT04JTP16  
12DPC081TP16  
218HD031BPN1  
32HJC04OTMR6  
72KBC115TSX4

Note:  
1. One serial number per line  
2. Example of Serial number: 3014B25CTHH9

❷ **Search** FileUpload FileDownload

Summary	Qty
IN	0
OUT	0
Nodata	0
Duplicate	0
NoWarranty	0
Total	0

Warranty Status Explanation  
User Manual

IN S/N Model Number Product Code External Part Number Customer Name

Or

(ii) Click **【File Upload】** to upload .TXTfile. The serial numbers in the TXT file will be shown in ❶.

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## Warranty Check

If you want to verify warranty status of Toshiba drive, please enter your serial number(s) in the box below.

52CGP04BTSX4  
126FT04JTP16  
12DPC081TP16  
218HD031BPN1  
32HJC04OTMR6  
72KBC115TSX4

Note:  
1. One serial number per line  
2. Example of Serial number: 3014B25CTHH9

Search **FileUpload** FileDownload

Summary	Qty
IN	0
OUT	0
Nodata	0
Duplicate	0
NoWarranty	0
Total	0

Warranty Status Explanation  
User Manual

IN S/N Model Number Product Code External Part Number Customer Name

File upload - Windows Internet Explorer  
http://toshiba-rma.eki.com.tw/content/WarrantyCheck/UpLoadFileToshibz

Select file  
The user can enter serial numbers by uploading a TXT file for proceeding warranty check.  
Upload the TXT file by clicking "browse" and then click "Add".

Upload:  Browse... Add

Internet | Protected Mode: On

**Step3 : Search result**

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## Warranty Check

If you want to verify warranty status of Toshiba drive, please enter your serial number(s) in the box below.

610GD0IGBN69  
82RKSD15SSX4  
52CGP04BTSX4  
126FT04JTP16  
12DPC081TP16  
218HD03IBPN1

Note:  
1. One serial number per line  
2. Example of Serial number: 3014B25CTHH9

Search    FileUpload    FileDownload

Summary	Qty
IN	4
OUT	0
Nodata	0
Duplicate	0
NoWarranty	4
Total	8

[Warranty Status Explanation](#)  
[User Manual](#)

IN	S/N	Model Number	Product Code	External Part Number	Customer Name
IN	610GD0IGBN69		E05A050BAU2AK	E05A050BAU2AK	
IN	82RKSD15SSX4		HDC607AW3A1	HDC607AW3A1	
IN	52CGP04BTSX4		HDC607AW3A1	HDC607AW3A1	
NoWarranty	126FT04JTP16	For bare drives, end users must return defective product to their place of purchase or to the maker of the product in which it was installed.			
NoWarranty	12DPC081TP16	For bare drives, end users must return defective product to their place of purchase or to the maker of the product in which it was installed.			
NoWarranty	218HD03IBPN1	For bare drives, end users must return defective product to their place of purchase or to the maker of the product in which it was installed.			
NoWarranty	32HJC04OTMR6	For bare drives, end users must return defective product to their place of purchase or to the maker of the product in which it was installed.			
IN	72KBC1I5TSX4		HDC607AW3A1	HDC607AW3A1	

- ① Show the summary of warranty checked result.
- ② Show the details of warranty checked result.

**【Warranty Status Explanation】**

Displayed	Warranty Status	Description
IN	In Warranty	The External drive is covered by Toshiba warranty, if drive is defective, Toshiba provides you replacement service through authorized distributors or service centers.
OUT	Out of Warranty	The drive is not covered by Toshiba warranty, if drive is defective, Toshiba doesn't provide any replacement service.
Nodata	Serial number is incorrect	The serial number is incorrect, please check and re-input.
Duplicate	Serial number is duplicated with others	The serial number is duplicated with others, please check and re-input.
NoWarranty	NoWarranty	For bare drives, end users must return defective product to their place of purchase or to the maker of the product in which it was installed.

**Step4 : FileDownload**

【File Download】: To download the details of warranty checked result to an excel file.

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## Warranty Check

If you want to verify warranty status of Toshiba drive, please enter your serial number(s) in the box below.

61OGD0IGBN69  
82RKSD15SSX4  
52CGP04BTSX4  
126FT04JTP16  
12DPC081TP16  
218HD03IBPN1

Note:  
1. One serial number per line  
2. Example of Serial number: 3014B25CTHH9

Search

FileUpload

FileDownload

Summary	Qty
IN	4
OUT	0
Nodata	0
Duplicate	0
NoWarranty	4
Total	8

[Warranty Status Explanation](#)  
[User Manual](#)

IN	S/N	Model Number	Product Code	External Part Number	Customer Name
IN	61OGD0IGBN69		E05A050BAU2AK	E05A050BAU2AK	
IN	82RKSD15SSX4		HDTC607AW3A1	HDTC607AW3A1	
IN	52CGP04BTSX4		HDTC607AW3A1	HDTC607AW3A1	
NoWarranty	126FT04JTP16	For bare drives, end users must return defective product to their place of purchase or to the maker of the product in which it was installed.			
NoWarranty	12DPC081TP16	For bare drives, end users must return defective product to their place of purchase or to the maker of the product in which it was installed.			
NoWarranty	218HD03IBPN1	For bare drives, end users must return defective product to their place of purchase or to the maker of the product in which it was installed.			
NoWarranty	32HJC04OTMR6	For bare drives, end users must return defective product to their place of purchase or to the maker of the product in which it was installed.			
IN	72KBC1I5TSX4		HDTC607AW3A1	HDTC607AW3A1	

201303061\_59\_Registration.xls - Microsoft Excel

	A	B	C	D	E	F
1	IN/OUT	S/N	Model Number	Product Code	External Part Number	Customer Name
2	IN	61OGD0IGBN69	MK5075GSX	HDD2L03ZSL51B	E05A050BAU2AK	
3	IN	82RKSD15SSX4	MQ01ABD075	HDKBB97AYA01	HDTC607AW3A1	
4	IN	52CGP04BTSX4	MQ01ABD075	HDKBB97AYA01T	HDTC607AW3A1	
5	NoWarranty	126FT04JTP16	MK5076GSX	HDD2J93UTL51T		
6	NoWarranty	12DPC081TP16	MK5076GSX	HDD2J93UTL51T		
7	NoWarranty	218HD03IBPN1	MK6461GSYN	HDD2F21UTL51B		
8	NoWarranty	219WB06HBP1	MK6461GSYN	HDD2F21UTL51B		
9	NoWarranty	219WB08DBPN1	MK6461GSYN	HDD2F21UTL51B		